











UDC SPARSE Quartiles Comparison 2007/08 (Unaudited data)









By Corporate Priority



















BVPI Code and short description	06/07 UDC actual	UDC SPARSE Quartile Position 06/07	07/08 UDC actual	07/08 SPARSE Top Quartile	07/08 SPARSE Bottom Quartile	UDC SPARSE Quartile Position 07/08
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FINANCE - Effectively managing our finances and operating within budget

BV8 Percentage of invoices for commercial goods & services paid by the Authority within 30 days of receipt or within the agreed payment terms	92.98%		92.00%	97.97%	94.07%	
BV9 Percentage of Council Tax collected by the Authority in the year	99.40%		99.13%	98.8%	98.12%	
BV10 The percentage of non-domestic rates due for the financial year which were received by the authority	99.60%		99.44%	99.40%	98.60%	
BV78a The average processing time taken for all new Housing and Council Tax Benefit (HB/CTB) claims submitted to the local authority, for which the date of decision is within the financial year being reported	19.0 days		25.4 days	19.10 days	26.00 days	
BV78b The average processing time taken for all written notifications to the local authority of changes to a claimant's circumstance that require a new decision on behalf of the authority	6.4 days		11.0 days	5.91 days	9.78 days	




ENVIRONMENT - Protecting and enhancing the environment




BV82ai Percentage of the total tonnage of household waste arisings which has been recycled	30.15%		34.69%	26.69%	19.04%	
BV82bi Percentage of the total tonnage of household waste arisings which have been sent for composting or for treatment by anaerobic digestion	12.67%		19.56%	23.49%	6.11%	
BV84a Number of kilograms of household waste collected per head	405.67kg		410.3 kg	380.29 kg	438.90 kg	
BV84b Percentage change from the previous financial year in the number of kilograms of household waste collected per head of the population	-10.90%		-0.54%	-4.13%	0.18%	

BVPI Code and short description	06/07 UDC actual	UDC SPARSE Quartile Position 06/07	07/08 UDC actual	07/08 SPARSE Top Quartile	07/08 SPARSE Bottom Quartile	UDC SPARSE Quartile Position 07/08
BV86 Cost of waste collection per household	£72.22		£62.56	£46.19	£59.46	
BV91a Percentage of households resident in the authority's area served by kerbside collection of recyclables	95.3%		100%	100%	98.30%	
BV91b Percentage of households resident in the authority's area served by kerbside collection of at least two recyclables	95.3%		100%	100%	98.0%	
BV106 Percentage of new homes built on previously developed land	75%		59%	76.58%	47.55%	
BV109a Percentage of major applications determined in 13 weeks	76.47%		89.47%	78.95%	47.55%	
BV109b Percentage of minor applications determined in 8 weeks	76.32%		82.79%	80.94%	69.63%	
BV109c Percentage of other applications determined in 8 weeks	89.29%		92.06%	91.02%	84.22%	
BV204 The number of planning appeal decisions allowed against the authority's decision to refuse on planning applications, as a percentage of the total number of planning appeals against refusals of planning applications	44.80%		27.70%	24.16%	36.83%	
BV205 The local authority's score against a 'quality of planning services' checklist	100%		100%	100%	89.0%	

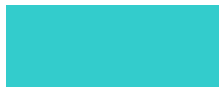
PEOPLE - Consulting and engaging with staff and customers

BV12 Number of working days/shifts lost to the Local Authority due to sickness absence	8.39 days		8.97 days	8.48 days	10.80 days	
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Quartile Position	
	Top
	Neither
	Bottom

Short term trend arrows	
	PI has improved in the past year
	PI has worsened in the past year
	PI has not changed in the past year

SPARSE
Direction of
travel
(06/07 -07/08)



SPARSE
Direction of
travel
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